Foreword

These proceedings contain contributions to the 12th International Workshop on Knowledge Management (IWKM) held on 12 and 13 October 2017 in Trenčín, Slovakia. After a couple of years it returned to the place when its international history started. The first two sessions (in 2006 and 2007) were organized in Bratislava as a national event. In 2008, it moved Trenčín to be a part of the International Summer School on Knowledge Management sponsored by the European Union annually till 2010. Between 2011 and 2016, it was held in Bratislava again.

The 12th workshop used its sound format of two day scientific event. The first day (Thursday, Oct 12) started with two seminars. The first one - moderated by P. Berka – discussed Data Mining Tools and Computer Aided Quality. The second one - moderated by S. Ferenčíková – was a panel discussion dealing with Universities, SME's and Knowledge Management. In addition to the introductory talks, both event concentrated on the communication between presenters and audience. That's why our proceedings only contain the speakers' introductory slides.

The Thursday afternoon and Friday morning were primarily devoted to the presentation of results of researchers from Czech Republic, Finland, Germany, Slovakia and U.S.A. In total, 13 contributions were presented. The format of workshop (in our IWKM interpretation) also means that the discussion is not limited and the audience can freely discuss with every presented immediately after his/her presentation. This makes not only IWKM special, it also build a friendly atmosphere and helps in building a community around it.

You all are kindly welcome it in your 2018!

Trenčín, 1 November 2017

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